

Book an Expert FAQ

Book an Expert Frequently Asked Questions

1. What is Book an Expert?

An on-demand briefing service where RAM experts provide coverage and deep analyses of current trends and happenings. Our goal is to help you navigate through the labyrinth of data and news flow, so you can focus on the right information to make sound decisions.

2. Who is RAM?

RAM is the premier credit rating agency in Malaysia since 1990. The Group is a leading provider of independent research and services in fixed income, economics, credit and risk management, sustainability and other related areas in Malaysia's capital and financial markets.

RAM's research and views are frequently sought after by the market for their incisive insights and coverage. RAM consistently ranks among the top forecasters across multiple economic indicators in Reuters Poll. RAM also received the award for third most accurate forecaster of Malaysia's Inflation in 2021 at the FocusEconomics Analyst Forecast Awards 2022.

3. Who would benefit from this service?

- Board of directors
- Management and C-suite executives
- Strategic planners
- Marketing and business development
- Business units

4. What do I get for the service?

For each booking, you will get a 1-1.5 hour long briefing session, scheduled at your convenience. The briefing will be conducted by a RAM expert and includes a Q&A session. The materials will be shared with you after the briefing.

5. What topics can I request for?

You may select from a myriad of topics, per briefing as listed below. For a more detailed description, kindly refer to "[Topics](#)":

Malaysia coverage:

- Malaysian Economic Conditions & Outlook
- Monetary Policy & Financial Markets
- Malaysian Fixed Income Market
- Business Sentiment - RAM Business Confidence Index
- Infrastructure/PPP Sector Performance and Outlook

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- Highway Sector Performance and Outlook
- Power Sector Performance and Outlook
- Telecommunication Sector Performance and Outlook
- Life Insurance and Family Takaful Sector Performance and Outlook
- General Insurance and Takaful Sector Performance and Outlook

Global coverage:

- Global Developments & Outlook
- ASEAN Economic Conditions & Outlook

Public Finance:

- Malaysian Government & Public Finance
- Country Risk Assessment – ASEAN & select others

Customised topics

6. Can I request for certain topics or areas of interest?

Yes, please contact us to discuss your options.

7. How soon can I schedule a briefing?

We require a minimum notice period of at least two (2) weeks before the intended briefing date, for planning purposes. For urgent requests, please contact us.

8. Where will the briefing be conducted? Virtual or on-site?

At the moment our briefings will be delivered through a virtual meeting (either Zoom or Microsoft Teams).

9. Can I request for a specific expert/speaker?

Yes, subject to availability of scheduling. We can also help to suggest a suitable speaker depending on the chosen topic(s) of your choice.

10. Can I use the service for my company's event/conference/webinar?

Yes, our experts are available to you and/or your external open/closed-door events. Please inform us in your request and we will arrange accordingly.